KingAsterisk® Technologies

COMPLETE CONTACT CENTER SOLUTIONS, BUILT AROUND YOUR BUSINESS

We deliver Contact Center Dialers, custom VICIdial, CRM, Asterisk, PBX, IVR, and other communication development solutions designed around real business needs.

https://kingasterisk.com

ABOUT OUR COMPANY

KingAsterisk delivers practical Contact Center and communication solutions designed around the needs of modern businesses. From dialer solutions and VICIdial customization to CRM, Asterisk, PBX, and custom development, we help businesses build efficient communication workflows.

12+	2,130+	900+	75+
Years of Contact Center Technology Expertise	**Projects Successfully Delivered**	**Contact Centers Supported**	**Countries Served Worldwide**

OUR JOURNEY OF GROWTH

KingAsterisk began with a clear focus on helping businesses build better communication systems. Over the years, we have expanded our capabilities across Contact Center Dialers, VICIdial customization, CRM integration, Asterisk development, PBX solutions, and custom communication products

Our experience has grown through projects for businesses with different operational needs and communication workflows. Each project has helped us strengthen our approach to development, customization, and technical support.

Today, we continue to focus on creating solutions that make daily Contact Center operations more productive. Our journey is driven by continuous learning, strong technical work, and long-term relationships.

OUR SERVICES AND SOLUTIONS

01 Contact Center Software Solution

02 Custom VICIdial Solution

03 CRM Dialer

04 Asterisk Development

05 PBX Solution

06 Multi-Language Dialer Solution

07 Soundbox dialer

08 IVR Solution

09 Voice Broadcasting

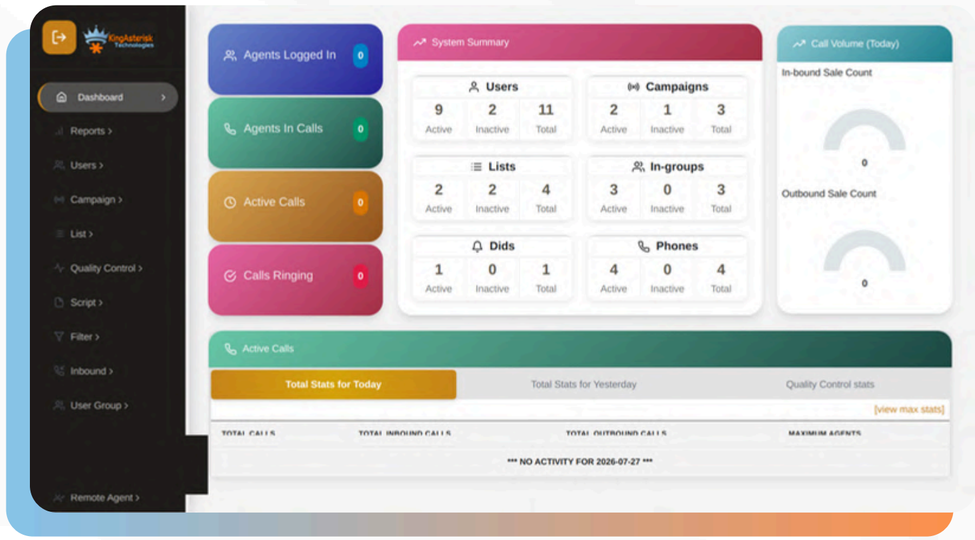
10 Cluster Dialer Setup

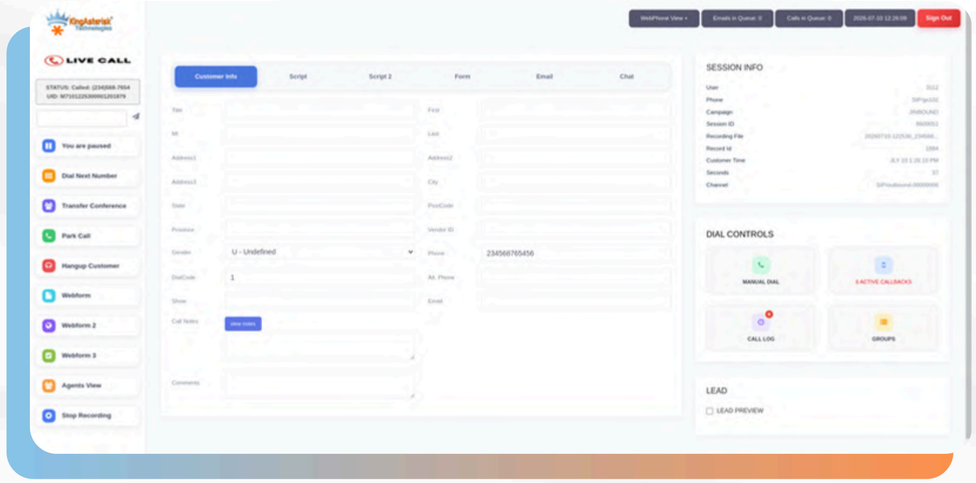
11 Browser Based Mobile Dialer

12 VoIP Development

13 Custom CRM Development

14 Custom Product Development





CONTACT CENTER SOFTWARE SOLUTION

Our Contact Center Software Solution brings essential communication activities into one organized working environment. It helps teams manage agents, campaigns, leads, call activities, and performance from a structured platform.

Businesses can configure workflows according to their team size and daily requirements. Managers can access useful reports to understand productivity and campaign progress. The solution is designed to make everyday operations simpler.

CONTACT CENTER DIALER SOLUTIONS

Auto Dialer

Automatically places calls from the selected contact list, helping agents spend more time on live conversations.

Power Dialer

Places the next call when an agent becomes available, helping maintain a steady and productive calling pace.

Predictive Dialer

Uses campaign activity and agent availability to manage dialing pace and help maximize productive agent talk time.

Preview Dialer

Allows agents to review customer information before placing a call, making it suitable for detailed conversations.

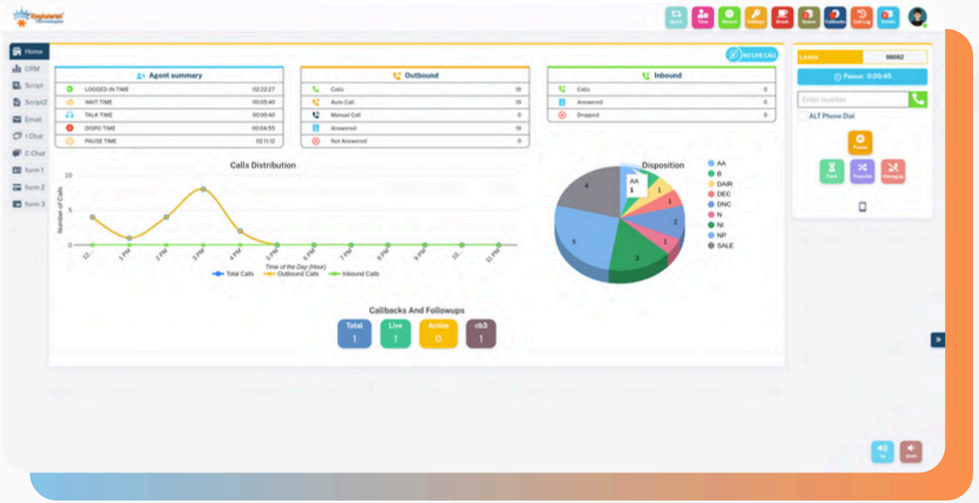
Progressive Dialer

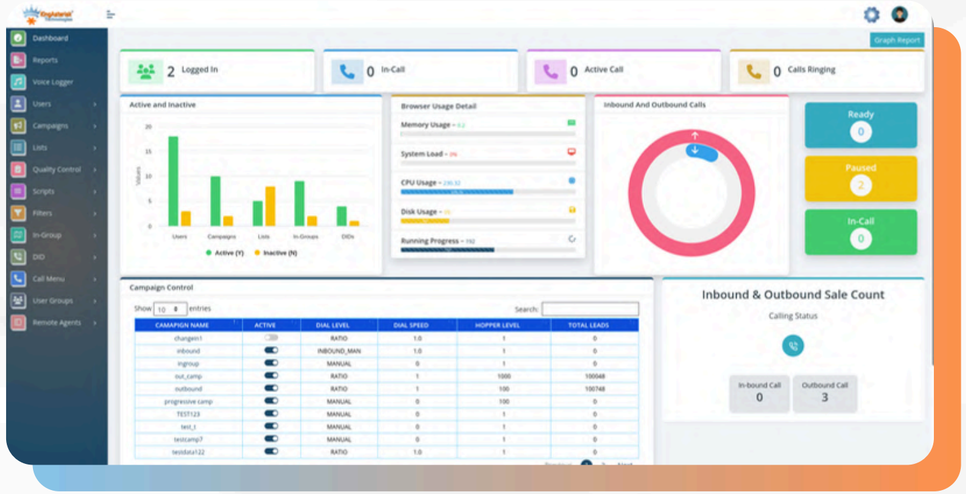
Adjusts the calling flow according to agent availability, creating a balanced experience between dialing activity and agent workload.

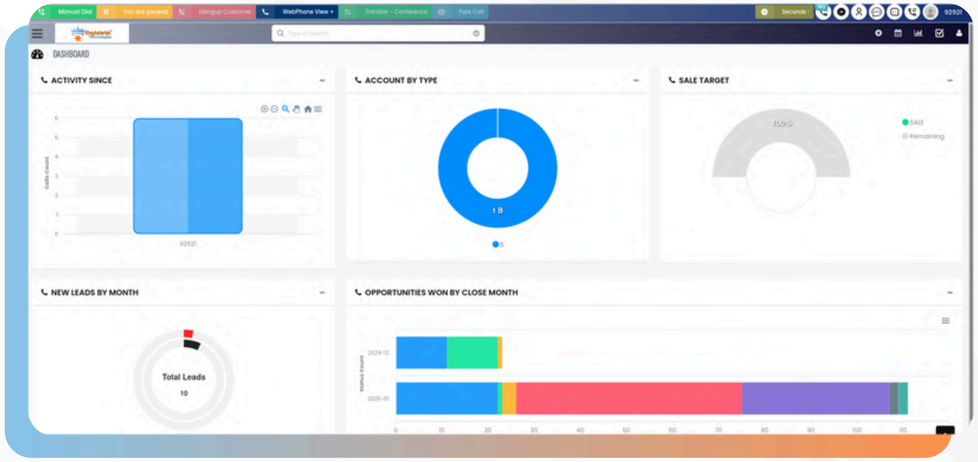
CUSTOM VICIDIAL SOLUTION

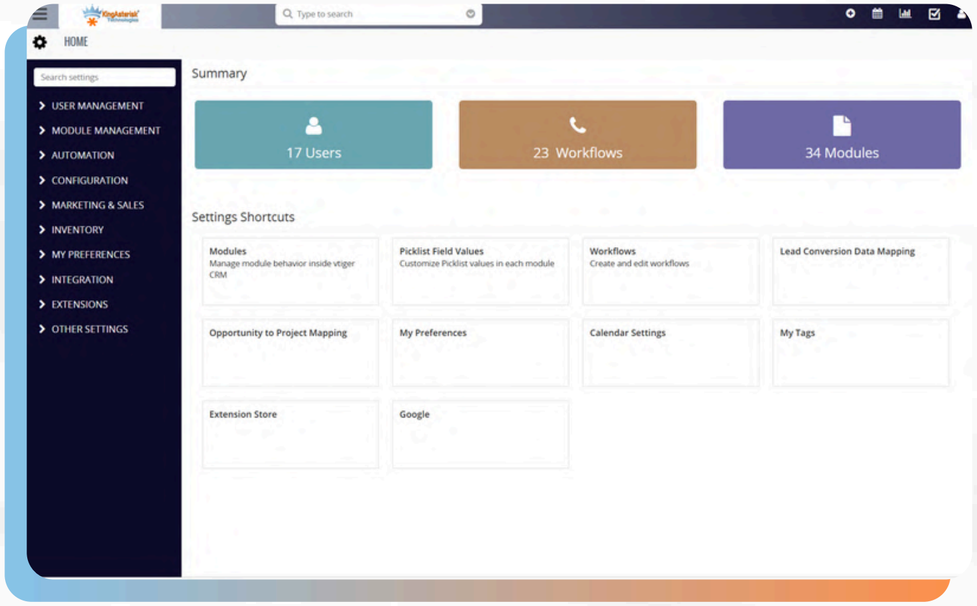
Our Custom VICIdial Solution is developed around the specific requirements of your Contact Center. We can customize agent screens, administrator functions, reports, campaigns, scripts, and other platform features.

Custom workflows help teams reduce unnecessary steps and make daily tasks more convenient. We also work on integrations and feature enhancements based on existing business processes.









CRM DIALER

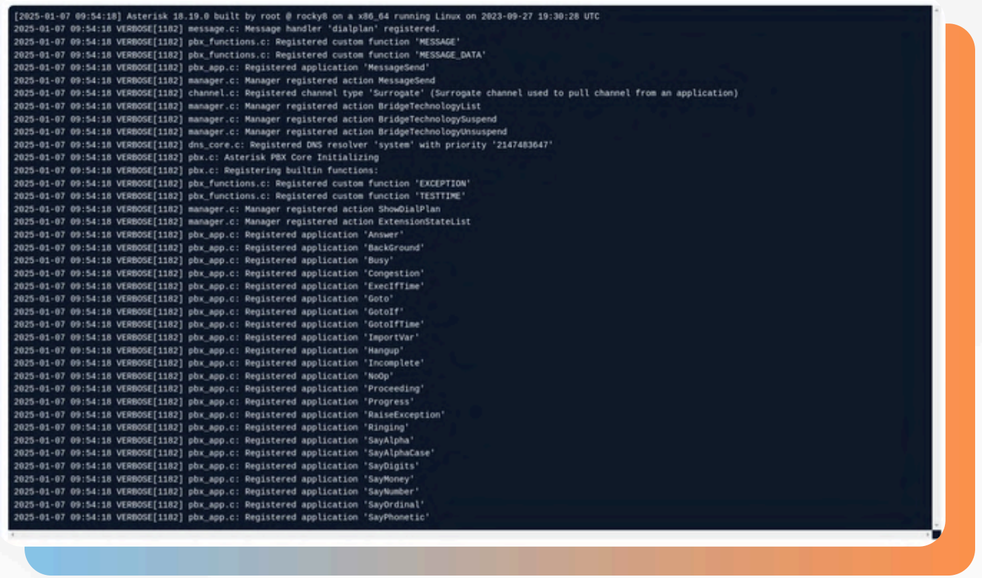
Our CRM Dialer connects customer information with the team's dialing workflow for a more organized working experience. Agents can access relevant customer details while handling their calling activities.

Businesses can customize fields, workflows, and data mapping according to their CRM requirements. It is a practical solution for teams looking to keep customer information and communication activities closely connected.

ASTERISK DEVELOPMENT

Our Asterisk Development services help businesses create communication features around their specific operational requirements. We develop customized call flows, dialplans, extensions, routing functions, and other communication features.

Each development project can be shaped around existing processes and business objectives. Our team can also enhance existing configurations when new requirements arise.


[2025-01-07 09:54:18] Asterisk 18.19.0 built by root @ rocky8 on a x86_64 running Linux on 2023-09-27 19:30:28 UTC
2025-01-07 09:54:18 VERBOSE[1182] message.c: Message handler 'dialplan' registered.
2025-01-07 09:54:18 VERBOSE[1182] pbx_functions.c: Registered custom function 'MESSAGE'
2025-01-07 09:54:18 VERBOSE[1182] pbx_functions.c: Registered custom function 'MESSAGE_DATA'
2025-01-07 09:54:18 VERBOSE[1182] pbx_app.c: Registered application 'MessageSend'
2025-01-07 09:54:18 VERBOSE[1182] manager.c: Manager registered action MessageSend
2025-01-07 09:54:18 VERBOSE[1182] channel.c: Registered channel type 'Surrogate' (Surrogate channel used to pull channel from an application)
2025-01-07 09:54:18 VERBOSE[1182] manager.c: Manager registered action BridgeTechnologyList
2025-01-07 09:54:18 VERBOSE[1182] manager.c: Manager registered action BridgeTechnologySuspend
2025-01-07 09:54:18 VERBOSE[1182] manager.c: Manager registered action BridgeTechnologyUnsuspend
2025-01-07 09:54:18 VERBOSE[1182] dns_core.c: Registered DNS resolver 'system' with priority '2147483647'
2025-01-07 09:54:18 VERBOSE[1182] pbx.c: Asterisk PBX Core Initializing
2025-01-07 09:54:18 VERBOSE[1182] pbx.c: Registering builtin functions:
2025-01-07 09:54:18 VERBOSE[1182] pbx_functions.c: Registered custom function 'EXCEPTION'
2025-01-07 09:54:18 VERBOSE[1182] pbx_functions.c: Registered custom function 'TESTTIME'
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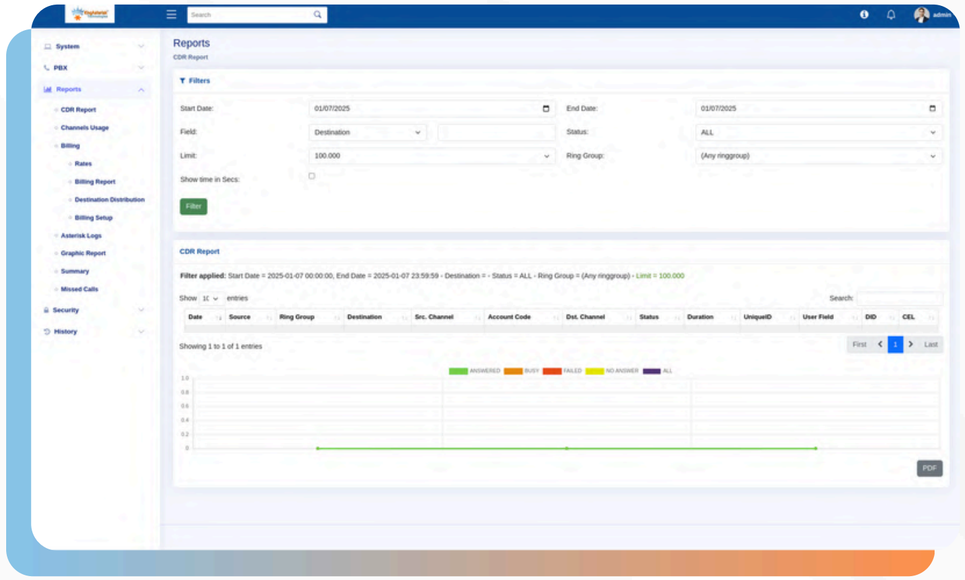
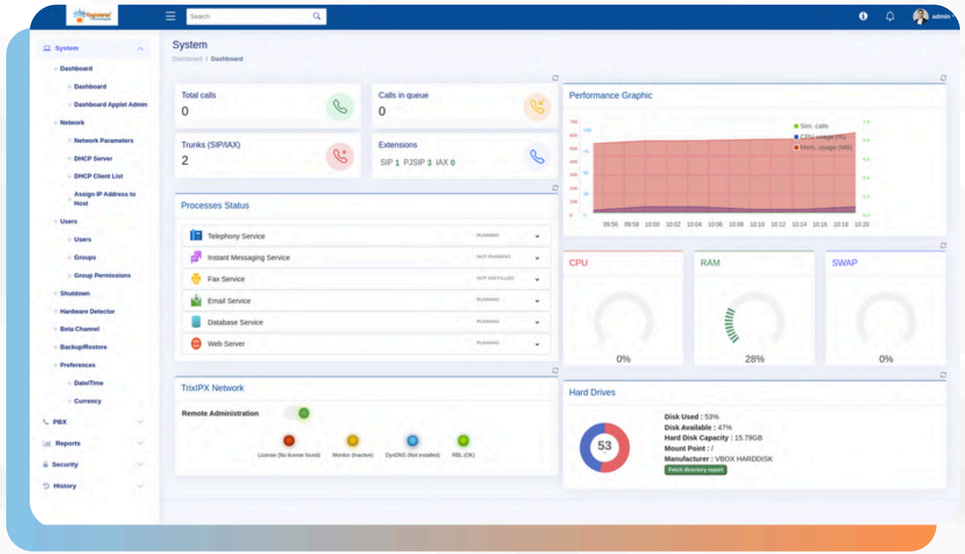




PBX SOLUTION

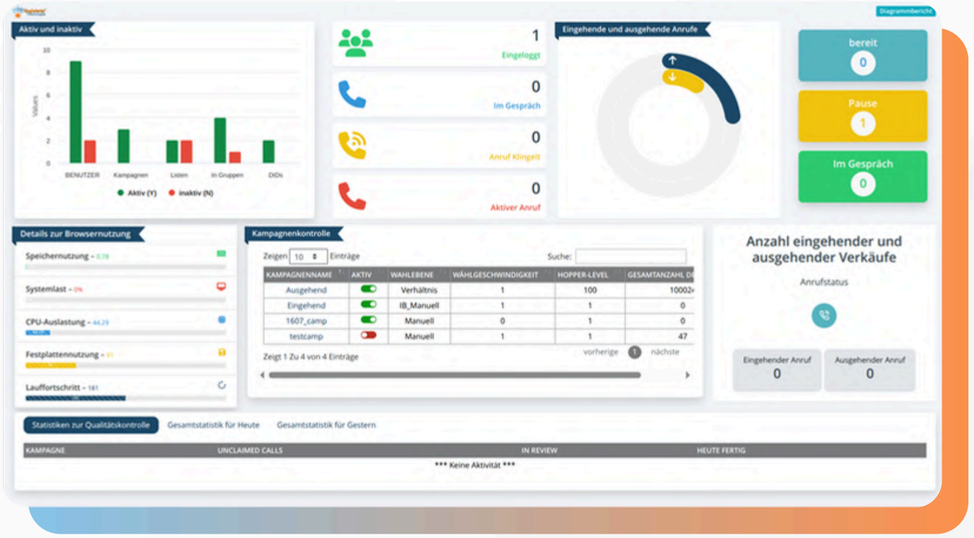
Our PBX Solution provides businesses with a structured way to manage internal and external communication activities. We configure extensions, call routing, dialplans, permissions, and other features according to business needs.

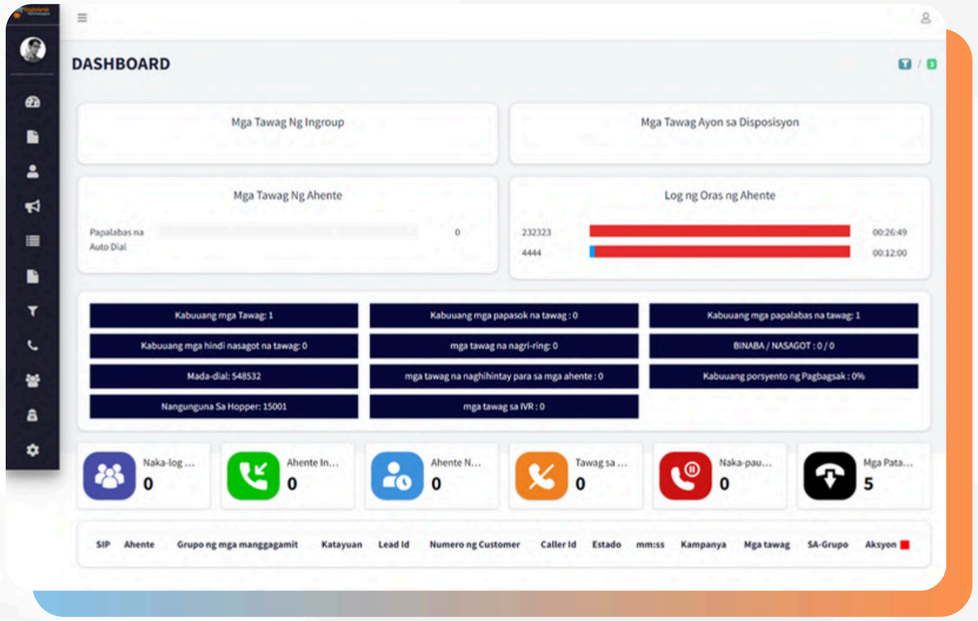
The setup can also be customized as your communication requirements change over time. This helps create a more organized communication environment for growing businesses.

MULTI-LANGUAGE DIALER SOLUTION

Our Multi-Language Dialer Solution is designed for businesses working with customers and agents across different languages. Agent interfaces, scripts, prompts, and campaign elements can be adapted to support regional communication requirements.

Businesses can organize campaigns according to language, market, or team requirements. The solution helps create a more comfortable and consistent experience for both agents and customers.





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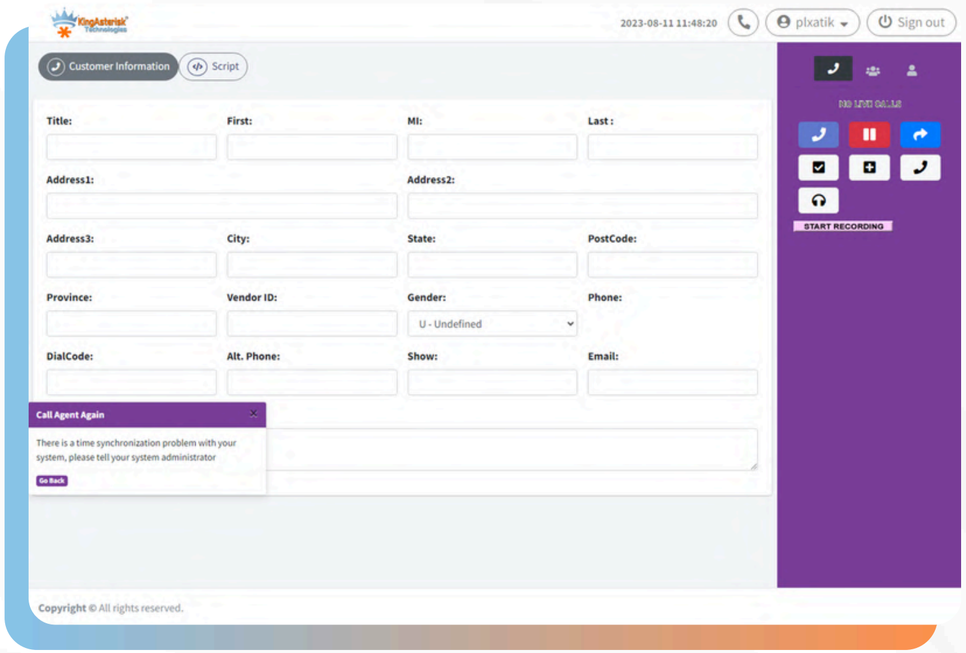
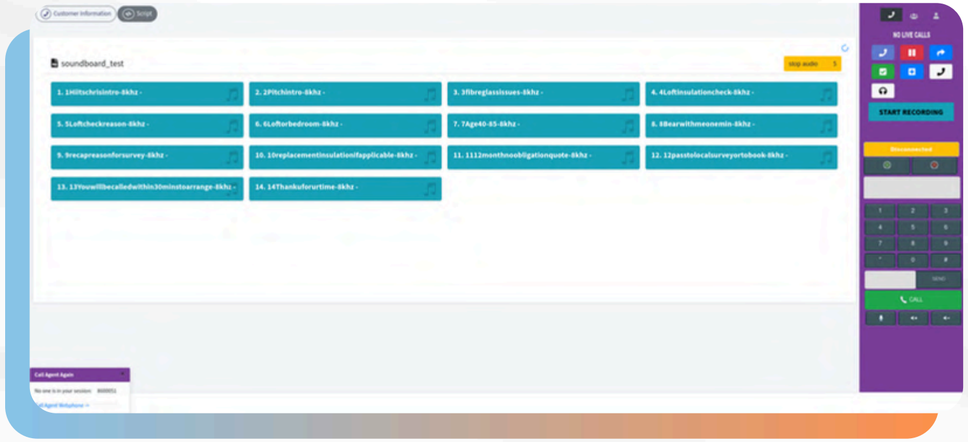




SOUNDBOX DIALER

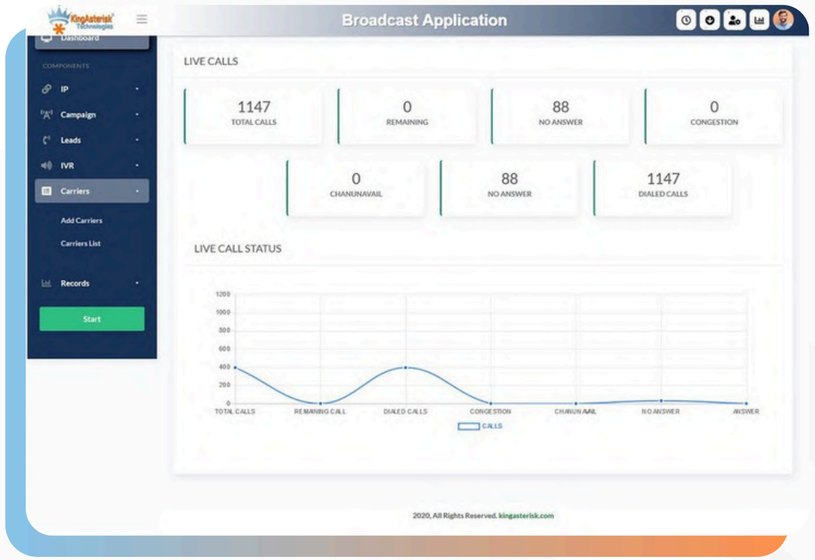
Soundbox Dialer provides a distinctive way to manage customer communication through a customized dialing experience. It can be configured around campaign requirements, agent workflows, and business-specific communication processes.

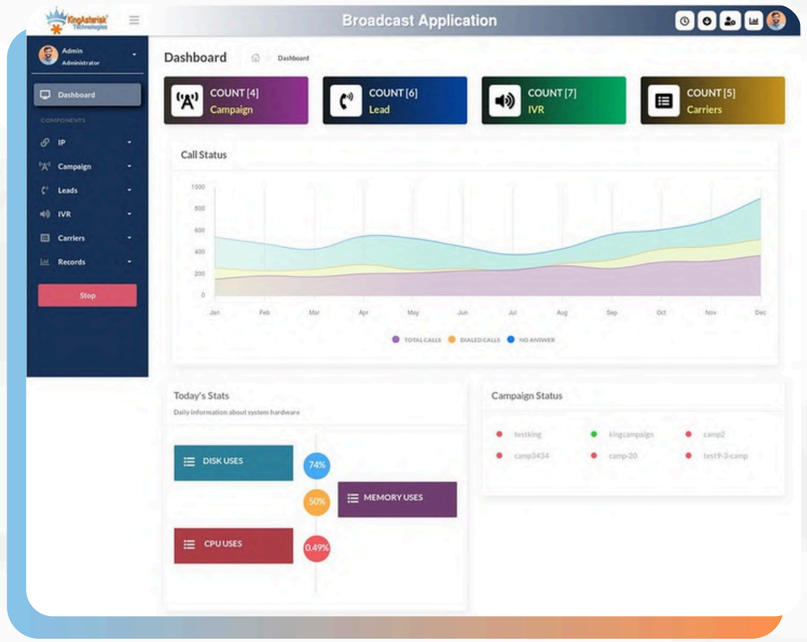
The interface and functionality can be adjusted to make daily activities easier for teams to handle. Businesses can use it for different campaign types while maintaining a consistent workflow.

IVR SOLUTION

Our IVR Solution helps businesses create clear and structured customer call journeys. Customized menus can guide callers toward the appropriate department, service, or destination without unnecessary steps.

We can configure multi-level menus, prompts, routing rules, and business-specific call flows. IVR structures can also be adapted for different departments and customer requirements. A well-planned IVR helps make communication more organized.





VOICE BROADCASTING

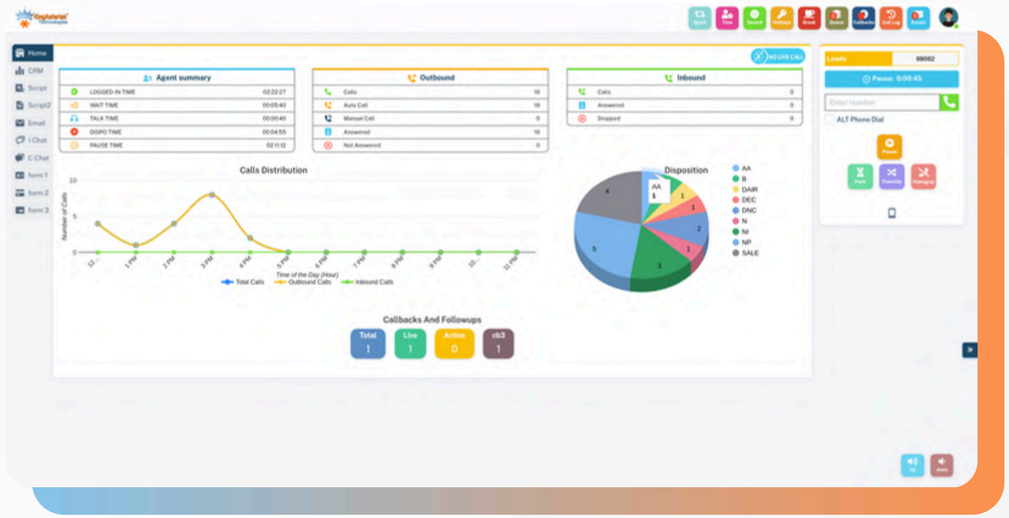
Our Voice Broadcasting Solution helps businesses deliver recorded voice messages to selected customer groups efficiently. Campaigns can be created for announcements, reminders, notifications, promotions, and other business communications.

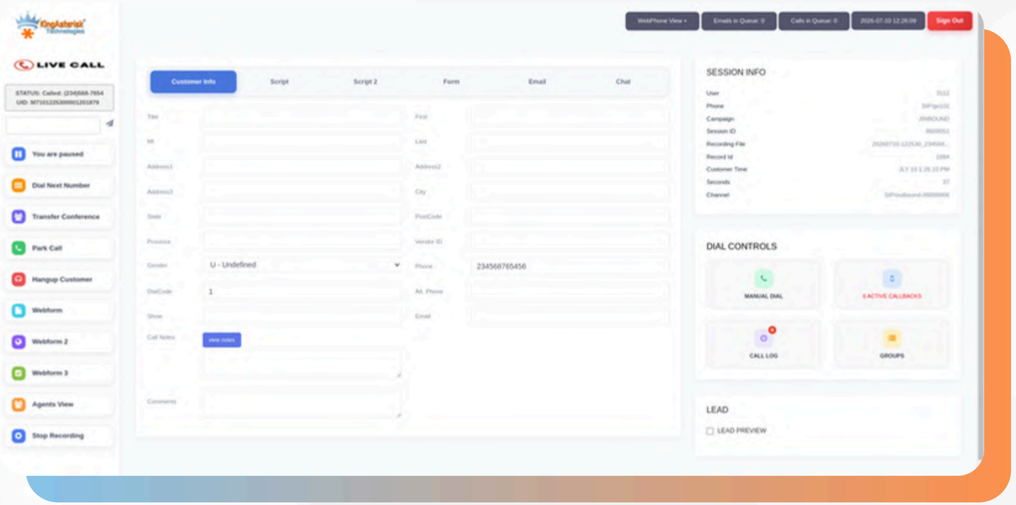
Messages can be prepared and organized according to specific campaign requirements. Teams can manage contact lists and review campaign activity from an organized workflow.

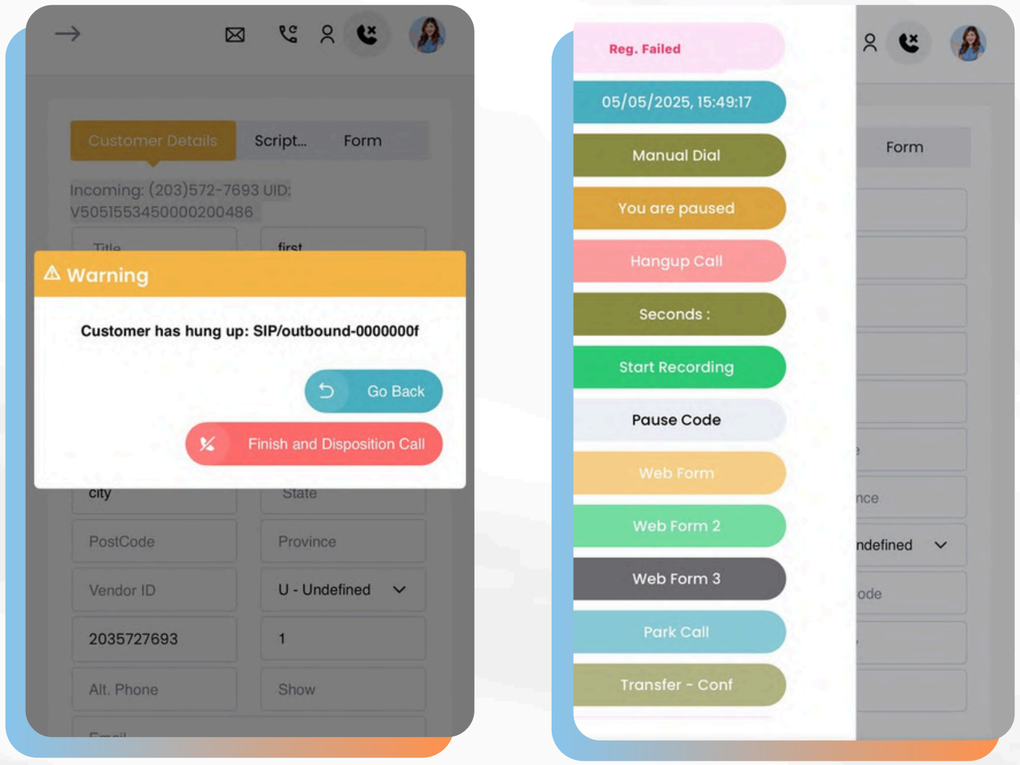
CLUSTER DIALER SETUP

Our Cluster Dialer Setup is designed for Contact Centers managing larger workloads and multiple operational requirements. The setup distributes workloads across multiple components to support smoother campaign and agent activity.

Businesses can organize campaigns, users, and processes according to their operational structure. Monitoring and management features provide better visibility into ongoing activities.







BROWSER BASED MOBILE DIALER

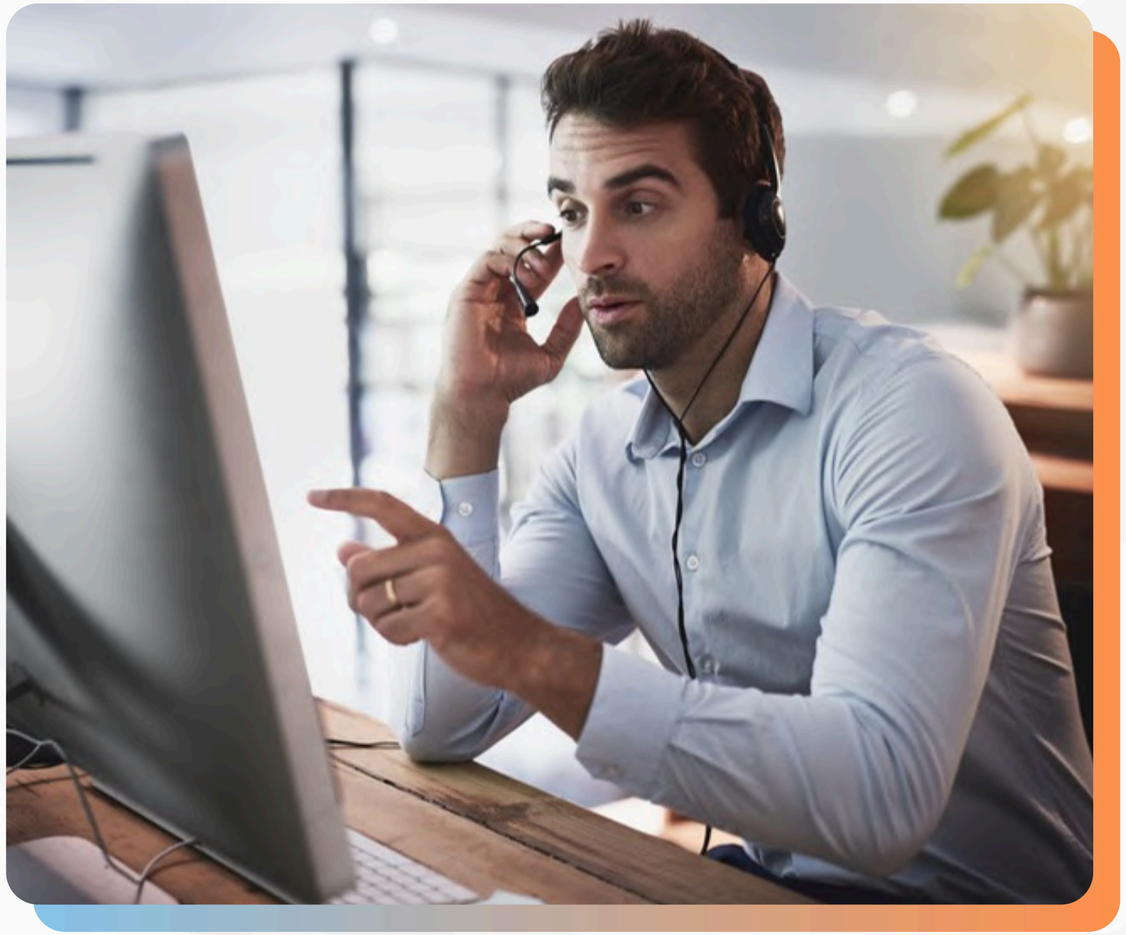
Our Browser Based Mobile Dialer gives agents convenient access to essential dialing functions through a browser-friendly interface. The solution is designed to work comfortably across mobile devices and different screen sizes.

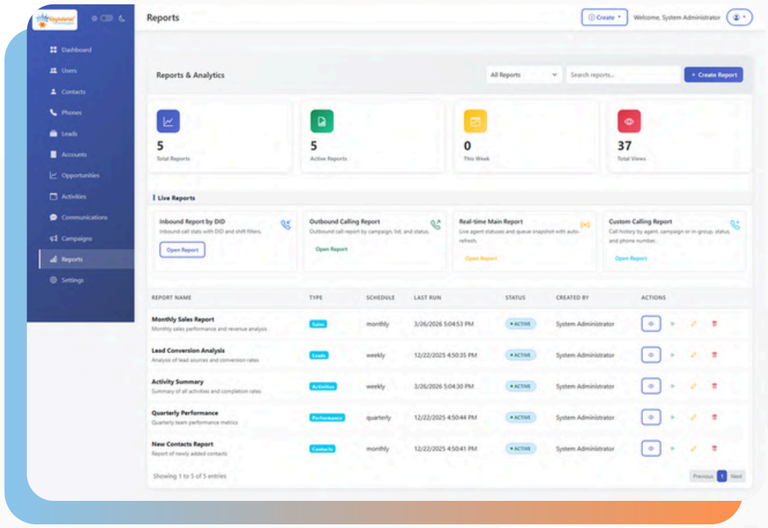
Agents can manage their calling activities without relying on a complicated interface. Businesses can customize the experience around their agent workflow and operational requirements.

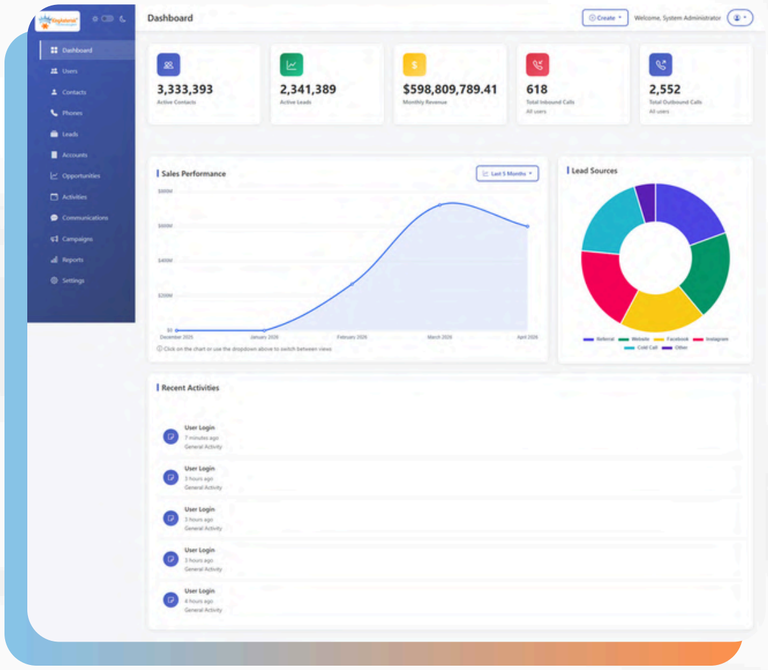
VOIP DEVELOPMENT

Our VoIP Development services focus on creating customized communication features for specific business requirements. We can develop calling functions, integrations, workflows, and supporting features based on how your organization operates.

Existing systems can also be enhanced when new business requirements emerge. Our development approach keeps usability, functionality, and long-term flexibility in mind.







CUSTOM CRM DEVELOPMENT

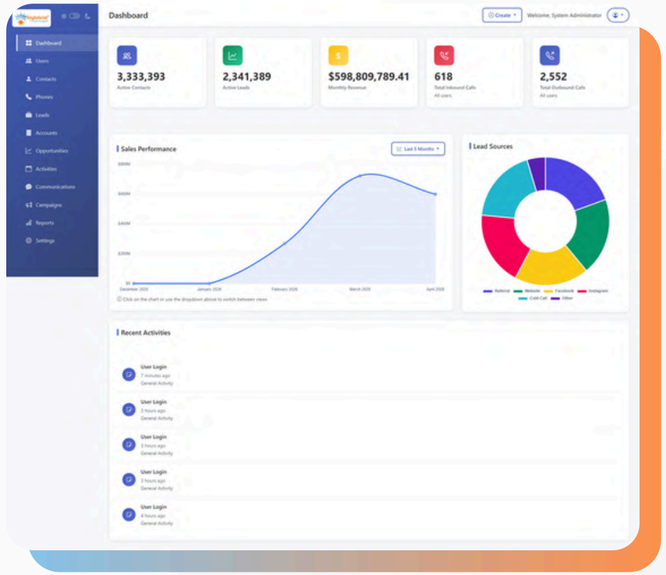
Our Custom CRM Development services help businesses create customer management software around their actual workflow. We can develop features for lead management, customer records, activities, user permissions, reporting, and dashboards.

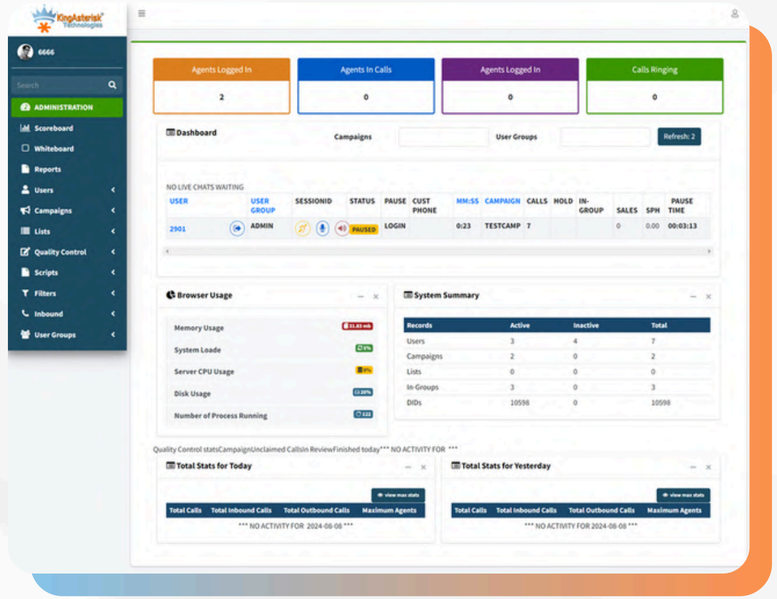
CRM functionality can be customized for different departments and business processes. Integrations with communication tools can also be included when required. This gives businesses greater control.

CUSTOM PRODUCT DEVELOPMENT

Our Custom Product Development service turns specific business requirements into practical software solutions. We work through the requirements, features, workflows, and functionality needed for the product.

Each solution is developed around the intended users and the way they will interact with the product. Existing products can also be enhanced with new features and improved workflows.





FEATURES

01

Agent-Friendly Workflows

Simple workflows designed to help agents manage daily calling activities with fewer unnecessary steps.

02

Campaign Management

Organize campaigns, leads, and calling activities according to your business requirements.

03

Custom Configuration

Adapt features, screens, reports, and workflows to match your team's specific processes.

04

CRM Integration

Connect customer information with communication activities for a more organized working experience.

05

Real-Time Reporting

Track agent activity, campaign progress, and key performance information through useful reports.

06

Dedicated Support

Get expert assistance for configuration, troubleshooting, improvements, and ongoing technical requirements.

INDUSTRY'S

Our communication solutions support businesses across different industries with varied customer engagement and operational requirements. We help teams organize calling activities, manage customer interactions, improve agent workflows, and track daily performance. Our solutions can be customized to suit the processes and communication needs of each industry.

- Contact Center Operations
- Customer Support
- Financial Services
- Real Estate
- Insurance
- Sales & Lead Management
- Healthcare
- Education
- Travel & Hospitality
- E-Commerce & Retail

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